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QUESTION 1

Which of the following network servers would be MOST useful in translating a URL into an IP address?

- A. Print server
- B. DNS server
- C. Mail server
- D. DHCP server
- E. Web server

Correct Answer: B

QUESTION 2

A user logs on a PC and receives a message stating there is a duplicate IP address on the network. After a system restart, the user notices the same error. Which of the following is the MOST probable cause of the error?

- A. The user is still logged into another device.
- B. The user has set a static IP address.
- C. The user has moved to a different office.
- D. The user has wireless and wired connections.

Correct Answer: B

QUESTION 3

A service technician made some changes to the BIOS, and now the computer is unable to boot. Which of the following actions should the technician take to restore the default settings?

- A. Load the registry from a backup
- B. Remove the CMOS battery
- C. Perform a hard reset
- D. Completely drain the lithium-ion battery

Correct Answer: B

QUESTION 4

Which of the following allows several VMs to run on a single host?



- A. Resource pooling
- B. Containerization
- C. On demand
- D. Measured service

Correct Answer: B

QUESTION 5

A new IoT device was physically installed but the user has been unable to set it up from a smartphone. Other IoT devices can be managed on the network via a smartphone. A technician notices the following services are disabled:

1.
NFC
2.
Mobile data
3.
Location services
4.
Bluetooth
5.
Mobile hotspot
6.
Power-save mode
7.
Printing
8.
Airplane mode

Which of the following should the technician do to allow the user to complete the setup process?

- A. Enable Bluetooth
- B. Modify power-save mode settings
- C. Turn on airplane mode.



D. Configure location services.

Correct Answer: A

QUESTION 6

A user needs access to a shared mailbox inside the mobile mail application through the company's cloudbased email service. Which of the following protocols is required to make this possible?

- A. IMAP
- B. S/MIME
- C. SMTP
- D. SNMP

Correct Answer: C

QUESTION 7

A projector's image begins to flicker during a presentation. The laptop display does not produce this issue.

When a technician changes the resolution on the laptop, the issue persists. Which of the following is the NEXT step the technician should take?

- A. Check the connectivity of the VGA cable.
- B. Check the connectivity of the power cable.
- C. Change the aspect ratio on the laptop.
- D. Change the settings of the projector.

Correct Answer: A

QUESTION 8

A technician is building a CAD workstation for a user who will be saving files remotely. Which of the following components are MOST important to include when configuring the system? (Choose two.)

- A. Gigabit NIC
- B. Graphics card
- C. Liquid cooling unit
- D. HDD size



E. RAM

Correct Answer: BE

QUESTION 9

A company is starting a new retail division and is gathering requirements for its new tablet-Cased PoS systems. The company has partnered with a large smartphone company to accept payments from its customers' phones Which of the following will the PoS systems need to accept this type of payment?

- A. Bluetooth
- B. NFC
- C. Chip and pin reader
- D. Mobile hotspot

Correct Answer: A

QUESTION 10

A customer wants to install a new computer in a room that does not have any network drops. The customer authorizes a technician to install a new network jack in the room. Which of the following tools should the technician use to finish installing the new network jack?

- A. Multimeter
- B. Loopback plug
- C. Crimper
- D. Punchdown tool

Correct Answer: C

QUESTION 11

Which of the following servers provides access to user data over a LAN?

- A. Proxy server
- B. DHCP server
- C. Web server
- D. File server

Correct Answer: D



QUESTION 12

Which of the following server types caches previously visited web pages for faster access in the future?

- A. Proxy server
- B. Web hosting server
- C. DNS server
- D. Branch cache server

Correct Answer: D

QUESTION 13

When a customer types on a laptop keyboard, the mouse cursor sometimes jumps to random places.

Which of the following configuration changes should resolve the Issue?

- A. Decrease the keyboard repeat rate.
- B. Increase mouse acceleration.
- C. Calibrate the touch screen.
- D. Disable the touch pad.

Correct Answer: D

QUESTION 14

After restoring a laptop to factory settings, a client can no longer use the touchpad on it. A technician verifies the system state was fully restored from the most recent, fully working backup. Which of the following should the technician check for NEXT using the fewest number of steps?

- A. System restore
- B. Installed USB mouse
- C. Updated drivers
- D. Function key toggle

Correct Answer: D

QUESTION 15

Which of the following networking protocols would be BEST track packages through a sorting facility?



- A. RFID
- B. NFC
- C. Bluetooth
- D. Zigbee

Correct Answer: D

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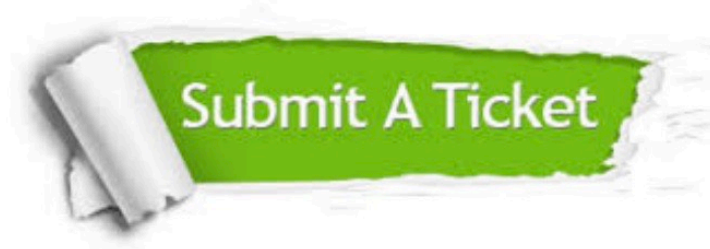
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