

## 220-801<sup>Q&As</sup>

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## QUESTION 1

A user, Joe, is watching a training education video and notices dark pin-sized dots in the same location on his laptop LCD screen. Which of the following is the cause of this issue?

- A. Distorted image
- B. Dead pixels
- C. Pixelation
- D. Incorrect color palette

Correct Answer: B

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## QUESTION 2

A technician is installing a liquid cooling system for a high-end gaming PC. Which of the following liquids is MOST likely used for cooling?

- A. Iodine
- B. Mercury
- C. Thermal paste
- D. Oil

Correct Answer: D

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## QUESTION 3

A network impact printer functions yet is not printing any characters. It was working before a user visited the printer. Which of the following is the MOST likely cause?

- A. The user changed the printer baud rate.
- B. The user set the printer offline.
- C. The user replaced the paper incorrectly.
- D. The user replaced the ribbon incorrectly.

Correct Answer: D

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## QUESTION 4

A user states that when printing to a shared printer nothing happens and the user has verified that the printer is turned on. Which of the following is the MOST likely cause?

- A. The print server does not have network connectivity.
- B. The ISP service is currently not available.
- C. The user's print drivers are corrupted.
- D. The printer is low on toner.

Correct Answer: A

The logical step in solving this problem is to check the print server. If the print server is powered on and the shared printer is not printing at all, check the network connectivity and rectify the problem.

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## QUESTION 5

Which of the following is often required to complete configuration of a barcode scanner?

- A. The scanner must be set to reject scanning any codes shorter than three digits.
- B. The system must be rebooted and update drivers installed.
- C. The scanner utilities must be run to adjust the light intensity of the laser.
- D. The scanner must be programmed by scanning in select codes.

Correct Answer: D

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## QUESTION 6

Which of the following adapter types uses a 7-pin cable to transmit video signals?

- A. RGB
- B. S-Video
- C. HDMI
- D. DVI

Correct Answer: B

Reference. <http://geoffthegreygeek.com/s-video/#.UitCfGQS2Qk>

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## QUESTION 7

When building a PC, which of the following is MOST critical to ensure efficient cooling of the CPU?

- A. Size of the processor heatsink
- B. Use of thermal paste

- C. Number of cabinet fans
- D. Installing a liquid cooling system

Correct Answer: B

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## QUESTION 8

A company has experienced recent heat wave conditions that have caused blackouts. The company is concerned about possible data corruption. Which of the following would help mitigate their concerns?

- A. Battery backup
- B. Proper ventilation
- C. Humidity control
- D. Surge suppressor

Correct Answer: A

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## QUESTION 9

A technician is going to install a gigabit Ethernet adapter into a laptop for a customer. Which of the following technologies is MOST likely being used in this installation?

- A. Express card 54
- B. USB 2.0
- C. PCIe
- D. Port replicator

Correct Answer: A

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## QUESTION 10

ECC memory is primarily used in which of the following computers?

- A. Tablet
- B. Desktop
- C. Server
- D. Laptop

Correct Answer: C

Reference. <http://searchwindowsserver.techtarget.com/tip/ECC-memory-A-must-for-servers-not-for-desktop-PCs>

## QUESTION 11

A user reports an inkjet printer is constantly feeding two sheets of paper for every page printed. Which of the following would be the MOST likely reason?

- A. Poor paper quality
- B. Incorrect paper size
- C. Defective duplexer
- D. Worn feed rollers

Correct Answer: A

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## QUESTION 12

When using the file transfer protocol in active mode, which of the following ports is used to transfer a file?

- A. 20
- B. 23
- C. 25
- D. 115

Correct Answer: A

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## QUESTION 13

Which of the following is the form factor of a standard VGA connector?

- A. DB-15
- B. DB-9
- C. DIN-6
- D. DB-25

Correct Answer: A

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## QUESTION 14

Which of the following cable types uses a 9-pin connector?

- A. Parallel

B. Ethernet

C. USB

D. Serial

Correct Answer: D

Reference. <http://www.computerhope.com/jargon/s/seriport.htm>

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## QUESTION 15

A motherboard contains four memory slots. Two of the slots are colored blue and two of the slots are colored black. Which of the following would be the correct way to populate memory in the slots for best performance?

- A. Slower memory in both blue slots and faster memory in both black slots
- B. Memory that matches in speed and size in either both blue slots and both black slots
- C. Faster memory in both blue slots and slower memory in both black slots
- D. Place memory in either both black slots or both blue slots but not both at the same time

Correct Answer: B

Blue slots are for fast memory and black ones are for slower memory.

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