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QUESTION 1

The company is considering adding Bluetooth printers to the environment. In Windows 7, how would a technician add a Bluetooth printer?

- A. Start >Printers and Devices >Add a Printer >Add a local printer
- B. Start >Control Panel >Device Manager > Add a Network, Wireless, or Bluetooth printer
- C. Start >Control Panel >Device Manager > Add a Bluetooth printer
- D. Start >Printers and Devices >Add a Printer >Add a Network, Wireless, or Bluetooth printer

Correct Answer: D

QUESTION 2

Which of the following are characteristics of transferring data using fiber as the medium? (Select TWO).

- A. Fiber can transmit data the farthest distance without requiring a repeater
- B. Fiber is the least susceptible to EMI
- C. Fiber is the most susceptible to changes in temperature and humidity, which can cause varying transmission speeds
- D. Fiber can transmit power as well as data, which will lead to cost savings
- E. Fiber is the least expensive means of transmitting data

Correct Answer: AB

Reference. http://computer.howstuffworks.com/fiber-optic4.htm

QUESTION 3

In addition to power and DVI, which of the following additional connections is needed to setup a fully functional touch screen LCD monitor?

- A. USB
- B. SCSI
- C. Ethernet
- D. Parallel

Correct Answer: A

A USB is needed to set up a touch screen LCD monitor.

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QUESTION 4

A technician has been requested to replace an Intel CPU with an AMD CPU on a laptop. Which of the following components will need to be replaced as the technician prepares to complete the order?

- A. System board
- B. Inverter
- C. Memory
- D. DC jack

Correct Answer: A

QUESTION 5

A technician completing a server room build out encounters a bundle of un-terminated network cables that are not labeled. Which of the following tools would be the BEST to determine which devices the cables are run to?

- A. Toner probe
- B. Multimeter
- C. Cable tester
- D. Loopbackplug

Correct Answer: A

Reference. https://answers.yahoo.com/question/index? qid=20120316112333AAKnmly

QUESTION 6

A customer is terminating an employee for suspected activity that is against company policy. They have called Ann to consult with them on how to best preserve any evidence the company may be required to provide in court. Which of the following would BEST preserve the integrity of the data and best serve the client?

- A. Create an image of the hard drive and store it on a NTFS drive.
- B. Remove and secure any HDD from the computer, documenting the process.
- C. Store the computer in the server room until it is required.
- D. Lock the user out of the computer and let another employee use it until needed.

Correct Answer: B

QUESTION 7

A user, Joe, notices his laptop performance decreases while playing multimedia files. Which of the following would

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MOST likely increase performance?
A. Install a high-end graphics card with onboard memory.
B. Replace the sound card with a higher quality product.
C. Upgrade the CPU.
D. Increase SODIMM memory.
Correct Answer: D
QUESTION 8
Which of the following devices transmits data to all ports regardless of final destination?
A. Firewall
B. Router
C. Switch
D. Hub
Correct Answer: D
Reference. http://www.practicallynetworked.com/networking/howhub.htm
QUESTION 9
Which of the following supports both digital and analog signals?
A. DVI
B. HDMI
C. VGA

QUESTION 10

D. DisplayPort

Correct Answer: A

Which of the following technologies uses a Cold Cathode Florescent Lamp Inverter to backlight the screen?

- A. Plasma
- B. LCD
- C. LED

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D. OLED
Correct Answer: B
QUESTION 11
Which of the following would be an example of prohibited content?
A. Third party proxy sites
B. Malicious cookie
C. Detected virus
D. Unwanted pop-up
Correct Answer: D
QUESTION 12
Which of the following types of connectors is used on a VGA cable?
A. DVI-A
B. RCA
C. DE-15
D. BNC
Correct Answer: C
QUESTION 13
A common method of accessing computers remotely that uses port 23 is known as?
A. LDAP
B. RDP
C. Telnet
D. FTP
Correct Answer: C
Reference. http://www.speedguide.net/port.php?port=23

QUESTION 14



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A user has been reported for storing prohibited material on a company owned PC. The accused user is notified and an investigation is launched. However, no evidence is found and it is believed that the user was able to delete all relevant evidence. Which of the following would prevent this from happening in the future?

- A. Change documentation
- B. Chain of Custody
- C. Automatic notifications for complaints
- D. Data preservation

Correct Answer: D

QUESTION 15

Which of the following would be a typical use for a KVM?

- A. Archiving network data
- B. Networking several PCs
- C. Providing network printer sharing
- D. Sharing peripherals among several PCs

Correct Answer: D

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