JK0-801$^{Q\&As}$

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QUESTION 1

Which of the following connector types is associated with a fiber connection?

A. RJ-45

B. RJ-11

C. LC

D. HDMI

Correct Answer: C

QUESTION 2

A technician needs to access the system BIOS at boot time on a PC.

Which of the following are possible BIOS access keys? (Select TWO).

A. F2

B. F12

C. F8

D. Delete

E. Function F4

F. Control Home

Correct Answer: AD

QUESTION 3

A client wants to take their old VCR tapes and put them on a DVD.

Which of the following expansion cards would need to be installed in a computer to perform this task?

A. TV tuner

B. Video graphics

C. Sound

D. Video capture

Correct Answer: D

QUESTION 4

Which of the following network types BEST represents a network centered around one individual?

A. LAN

B. PAN

C. Cloud

D. MAN

Correct Answer: B

QUESTION 5

Which of the following video cable types would be MOST likely to experience gradual, degraded signal quality over a long distance?

A. HDMI

B. DisplayPort

C. VGA

D. DVI

Correct Answer: C

QUESTION 6

A technician needs to install an appropriate PSU into a new machine. The technician needs available power for a floppy drive, two older IDE hard disks, a single SATA hard disk, and an IDE optical drive. How many unique power connectors will the PSU need to accommodate the listed devices?

A. 2

B. 3

C. 4

D. 5

Correct Answer: B

QUESTION 7

Which of the following expansion slots can ONLY be found on a desktop computer?

A. PCI express

B. Express Card 34

C. Express Card 54

D. PCMCIA

Correct Answer: A

QUESTION 8

Which of the following connector types is used on a CAT5 cable?

A. RJ-45

B. DB-9

C. RJ-11

D. RS-232

Correct Answer: A

QUESTION 9

Which of the following will provide the FASTEST boot times for a laptop user?

A. Solid state drive

B. High capacity battery

C. eSATA hard drive

D. Increased RAM

Correct Answer: A

QUESTION 10

Since calling in an issue two days ago, a user reports that they have not heard from a help desk technician. Which of the following is the MOST appropriate response?

A. Let the user know that there is no record of the initial call.

B. Let the user know that the problem will be escalated immediately.

C. Let the user know that the technician will be out to resolve the problem tomorrow.

D. Close the initial ticket that was issued and open a new help desk ticket for the user.

Correct Answer: B

QUESTION 11

A technician needs to replace a desktop computer\\\'s power supply. Which of the following should the technician do FIRST?

A. Check for environmental concerns

B. Review local regulations for disposal procedures

C. Read MSDS documentation

D. Remove watch and all jewelry

Correct Answer: D

QUESTION 12

Which of the following BEST represents a hardware requirement for building a PC that will specialize in gaming? (Select TWO).

A. Large hard drive space

B. Specialized cooling

C. HDMI output

D. TV tuner

E. High-end graphics card

Correct Answer: BE

QUESTION 13

Which of the following is MOST likely to contain hazardous voltages?

A. CD-ROM drive

B. External USB drive

C. Inkjet printer

D. CRT display

Correct Answer: D

QUESTION 14

Which of the following connectors from a power supply should be used with a graphics expansion card?

A. 8-pin 12 volt

B. PCIe 6-pin

C. 20-pin

D. SATA

Correct Answer: B

QUESTION 15

A DSL modem MOST commonly uses which of the following media?

A. Cable TV coax

B. Fiber optic cable

C. Wireless adapter

D. Household telephone lines

Correct Answer: D

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