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QUESTION 1

Certkiller is currently experiencing extreme network slow downs during peak periods of network traffic

which occur during peak images times. To solve this problem the network administrator should be advised to do which of the following?

- A. Upgrade imaging workstations.
- B. Schedule user disconnects from the network.
- C. Schedule release of images for off-peak hours.
- D. Limit network rights of those running imaging equipment

Correct Answer: C

QUESTION 2

A high-volume enterprise contract management system requires a central site with 14 remote sites. The remote sites have fixed, limited bandwidth connections with the central site, and retrieval volumes will be high. The BEST solution would be for the customer to deploy the central site and:

- A. establish a backup system at each of the remote sites.
- B. deploy remote servers to cache the documents needed by the remote sites.
- C. recommend that the customer invest in Electronic Data Interchange (EDI) technology.
- D. invest in CD distribution of documents to the remote sites.

Correct Answer: B

QUESTION 3

A company utilizes ten high-speed scanners to capture 50 GB of images everyday. The images must be incorporated and indexed in the Electronic Document System (EDS) within 24 hours. Which of the following recommendations would accomplish the goal without affecting user access to previously indexed items?

- A. Increase the available network bandwidth
- B. Upgrade all desktop user workstations
- C. Incorporate and index the new images after hours
- D. Increase the storage capacity of the EDS server

Correct Answer: C

QUESTION 4

During development of an implementation plan for a Document Management System (DMS), senior management requests a list of areas that could negatively affect the outcome of the project. This is known as a:

- A. project charter.
- B. project plan.
- C. change control procedure.
- D. risk management plan.

Correct Answer: D

QUESTION 5

When gathering client documents for consideration, which individual or group will provide the MOST critical information?

- A. Chief Information Officer (CIO)
- B. Project Manager
- C. End-users
- D. Network administrator

Correct Answer: C

QUESTION 6

In order to allow for the encrypted access of documents over the web, the web server should support:

- A. Secure Sockets Layer (SSL).
- B. FTP
- C. Trivial File Transfer Protocol (TFTP).
- D. XML.

Correct Answer: A

QUESTION 7

A potential risk to a project could be:

- A. regular Project Manager meetings.
- B. a risk analysis session.

- C. creating an assumptions document.
- D. allowing scope creep.

Correct Answer: D

QUESTION 8

An industrial supply company receives sales orders via fax and hardcopy from their field sales team. The orders are hand delivered to the billing department and faxed to their warehouse in another location. They are thinking of scanning and e-mailing the orders to the warehouse utilizing their e-mail system. Their FIRST concern should be:

- A. the volume of incoming orders.
- B. duplicate orders for the same product.
- C. file size limit of their e-mail system.
- D. paper weight of the order form.

Correct Answer: C

QUESTION 9

A customer has decided to use a Multi-functional Device (MFD) to scan to their file server via FTP. Each department will have its own folder to scan to. What integration details should be documented?

- A. Server OS, FTP server type, and hard disk array type
- B. Back up system used, server OS, and client PC type
- C. Resolution, file type, and FTP server folder hierarchy
- D. FTP server system used, protocol used, and document color space

Correct Answer: C

QUESTION 10

A software modification is being implemented on an existing document management system. Which information is the LEAST important to communicate to the solution owner?

- A. List of software fixes and patches.
- B. Scheduled maintenance window.
- C. Full description of system changes.
- D. Roll back strategy if software modification fails.

Correct Answer: B

QUESTION 11

During the implementation phase of an Electronic Document Management System (EDMS) project, the Project Manager discovers that the storage system will not arrive by its targeted installation date. What is the next step?

- A. Change the project Gantt chart to reflect the new expected date
- B. Proceed as normal because the project schedule will resolve itself
- C. Create a project change request and submit it to the project committee
- D. Order a storage system from another vendor

Correct Answer: C

QUESTION 12

What is the difference between access rights and audit trails?

- A. Access rights track object access; whereas, audit trails track which objects can be opened.
- B. Access rights determine which objects users can open; whereas, audit trails track object access.
- C. Access rights provide a level of security; whereas, audit trails enhance access rights security.
- D. Audit trails provide a level security; whereas, access rights provide for object access.

Correct Answer: B

QUESTION 13

When designing the input environment for the proposed Document Management System (DMS), which of the following MUST be considered?

- A. Index fields
- B. Postscript (PS)
- C. Type of printers
- D. Storage media

Correct Answer: A

QUESTION 14

When a disaster recover plan is designed, a company should do which of the following?

- A. Hire a records manager.

- B. Move all of the records off site.
- C. Consider the cost implementation.
- D. Identify the vital records within the organization.

Correct Answer: D

QUESTION 15

Which of the following activities would provide the greatest detail for identifying project scope?

- A. The consultant spends a day in each department observing employees processes and activities.
- B. The consultant interviews family members of employees to identify challenges the employee is encountering in their role.
- C. The consultant uses the Internet to research and get more information about the company.
- D. The consultant reviews expenses in the accounting department to identify the most costly areas of expense.

Correct Answer: A

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