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QUESTION 1

Which of the following describes the process of not transmitting information over the network when one of the parties involved in a telephone call is not speaking to reduce bandwidth consumption?

A. PCM

B. Silence suppression

C. QoS

D. OFDM

Correct Answer: B

QUESTION 2

Andrea works as a Technical Representative for KBC Inc. The company has provided two PBXs of different manufacturers to Andrea and she wants to connect these PBXs and ensure that these interconnected PBXs retain their basic and supplementary services.

Which of the following protocols should Andrea use to accomplish the task?

A. H.450

B. Q.931

C. QSIG

D. H.225.0

Correct Answer: C

QUESTION 3

Henry works as a Sales Engineer for BlueWells Inc. Sam, a customer, has asked him to create a solution that allows an application to be shared across the internet. The solution should be extensible and based on industry standards. The

solution should not use a proprietary protocol and the application should be delivered to multiple recipients at the same time.

The solution should also be robust, as clients will be using the application from Macintosh, Windows, and Linux systems.

Which of the following protocols should Henry choose to fulfill Sam\\'s requirement?

A. SIP

B. T.120

C. T.37

D. H.323

Correct Answer: B

QUESTION 4

In McNeil Inc. the voicemail system is configured to send email alerts when new voicemails are left for users. Users are complaining that they are only receiving voicemails, but not email alerts. Which of the following is the most likely cause of this issue?

A. Port 25 is not functioning on the email server.

B. Port 53 is not functioning on the email server.

C. Port 21 is not functioning on the voicemail server.

D. Port 23 is not functioning on the voicemail server.

Correct Answer: A

QUESTION 5

Which of the following is compulsory to have internet connectivity to multiple Internet Service Providers (ISP)?

A. IGMP

B. BGP-4

C. RIP

D. IPX

Correct Answer: B

QUESTION 6

Which of the following devices is used to create VLANs in a small network?

A. Switch

B. Repeater

C. Hub

D. Bridge

Correct Answer: A

QUESTION 7

Which of the following voice codec ratings provides a representation of perceived quality from a human perspective?

A. IntServ

B. MOS

C. QoS

D. DiffServ

Correct Answer: B

QUESTION 8

You are required to configure an SIP phone. While accomplishing the task, you should also specify the standard codec for toll-grade quality. Which of the following codecs will you choose to accomplish the task?

A. G.711

B. G.729

C. G.723

D. G.726

Correct Answer: A

QUESTION 9

Henry works as a Technician for BlueWells Inc. One of his customers complains that there is a degraded clocking source in their wide area network.

Which of the following terms will you use to better describe this situation?

A. Latency

B. Jitter

C. Attenuation

D. Wander

Correct Answer: D

QUESTION 10

Andrew is working for a television station in North America and South America.

What video standard is more possibly be used with the video stored in the archives of these stations?

A. SECAM

B. NTSC

C. IEEE 1394

D. PAL

Correct Answer: B

QUESTION 11

Which of the following devices is used to create VLANs in a small network?

A. Repeater

B. Switch

C. Hub

D. Bridge

Correct Answer: B

QUESTION 12

Mark is a technician for McNeil Inc. He is implementing a video conferencing over IP solution. He wants to ensure that he has sufficient bandwidth. He wants to upgrade the infrastructure, because he still has 5 Mbps links in many areas. What factors should he consider when upgrading the infrastructure to support video over IP? Each correct answer represents a complete solution. Choose all that apply.

A. Bandwidth requirement of applications

B. Management overhead

C. 5 Mbps reduction

D. Number of concurrent users

Correct Answer: ABD

QUESTION 13

You are increasing compression to reduce bandwidth consumption.

What effect will this have on voice quality?

A. Voice quality will fluctuate.

B. Voice quality will remain the same.

C. Voice quality will improve.

D. Voice quality will deteriorate.

Correct Answer: D

QUESTION 14

Harry works as a Technician for NetPerfect Inc. He has been assigned a project to connect a North American T-1 trunk to a European E-1 trunk using a conversion device. Which of the following will result?

A. No more than 80% of the E-1 trunk can be used.

B. The connection will fail.

C. No connection can be made in between the E-1 trunk and T-1 trunk.

D. No less than 80% of the T-1 trunk can be used.

Correct Answer: A

QUESTION 15

Which of the following is the process of rewriting source and destination addresses of IP packets as they pass through a router or firewall?

A. SNAT

B. Supernetting

C. PAT

D. NAT

Correct Answer: A

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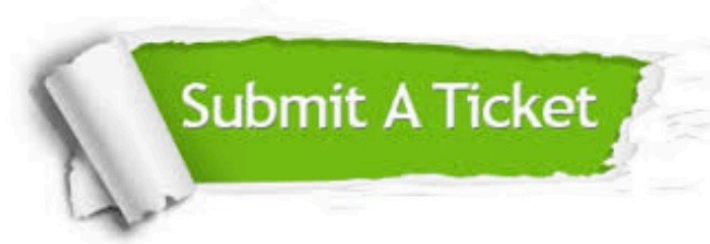
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