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QUESTION 1

A user on a mobile device is unable to access a video-sharing website. Other network connectivity is working normally. Which of the following actions should the administrator perform to troubleshoot the situation? (Select TWO).

- A. Check MAC address
- **B. Check APNS**
- C. Check user group
- D. Check WiFi settings
- E. Check MDM policy

Correct Answer: CE

QUESTION 2

The Chief Information Officer (CIO) has allowed employees to use their personal devices to access the enterprise guest wireless network. The organization has decided to deploy network configurations through a profile. Which of the following should be specified within the profile for the personal devices? (Select TWO).

- A. IPsec configuration
- B. Password expiration date
- C. Wireless SSID
- D. VPN configuration
- E. Authentication methods

Correct Answer: CE

QUESTION 3

If an application stores data on corporate servers, which of the following is a technique to ensure that data is available even if someone accidentally deletes it?

- A. Ensure that each server uses RAID 5
- B. Perform regular backups of the servers
- C. Install load balancers in front of multiple servers
- D. Require VPN to access the corporate servers

Correct Answer: B



QUESTION 4

Which of the following is used so that mobile devices can continue to communicate with a mobile device management service if multiple front-end servers are configured?

- A. Cellular tower
- B. Network load-balancer
- C. Traffic shaper
- D. Proxy server

Correct Answer: B

QUESTION 5

Which of the following RF behaviors would MOST likely be seen because of heavy snow?

- A. Refraction
- B. Diffraction
- C. Mirroring
- D. Absorption
- Correct Answer: D

QUESTION 6

An organization needs to configure and deploy dozens of new mobile devices at a central location for use at various offsite locations. Which of the following deployment methods should the organization implement?

- A. Image and deploy
- B. Server push of applications
- C. Mandatory Access Control
- D. Remote control of devices

Correct Answer: A

QUESTION 7

A Corporate Security Officer (CSO) asks that a wireless risk assessment be completed. Which of the following threats should be taken into account? (Select TWO).

A. Rogue access point



- B. New employee
- C. Firewall
- D. NAT
- E. Warpathing
- Correct Answer: AE

QUESTION 8

Users in a building report difficulty connecting and slow performance when using mobile devices. The issue is intermittent and is limited to certain areas of the building. Which of the following is the MOST probable cause?

- A. Insufficient number of wireless access points
- B. Interference from a specific user\\'s personal hotspot
- C. Misconfigured firewall settings
- D. Insufficient signal strength from the wireless LAN controller

Correct Answer: A

QUESTION 9

Joe, a user, normally has access to internal network resources while in the office. Suddenly, his mobile device is not able to access any of the resources. Which of the following is the FIRST item to check in the troubleshooting process?

- A. Whether the device is connected to the WiFi network
- B. Whether the device is connected to the cellular network
- C. Whether a VPN misconfiguration exists on the device
- D. Whether a port misconfiguration exists on the device

Correct Answer: A

QUESTION 10

All employees are unable to connect their corporate laptops to the company\\'s internal WiFi. No configuration changes were made and the corporate laptops can successfully authenticate to the guest network via its captive portal. Which of the following is the MOST likely cause?

- A. Incorrect PSK
- B. Expired certificate
- C. Firewall rules



D. ISP is down

Correct Answer: B

QUESTION 11

Which of the following is MOST likely to benefit from an MDM solution to support multiple platforms?

A. BYOD

- B. Enterprise application store
- C. Self-service portal
- D. Onsite support kiosk

Correct Answer: A

QUESTION 12

After installation of an MDM solution within an organization, the organization should ensure that all users of mobile devices agree to rules stated in which of the following documents?

- A. End-user licensing agreement
- B. Service level agreement
- C. Acceptable use policy
- D. Content filter policy

Correct Answer: C

QUESTION 13

Joe, an employee, is unable to unlock his mobile device and has forgotten the device password. Which of the following is the BEST way to resolve this issue?

- A. Replace the certificate
- B. Reset the password
- C. Perform a soft reset of the device
- D. Perform a hard reset of the device

Correct Answer: B

QUESTION 14



Ann, a user, is concerned about her power class 3 Bluetooth device not having the distance she believes it should. Specifically, Ann reports that after moving more than 15 feet (4.6 meters) away from the paired device the connection is lost. Which of the following is the MOST likely cause?

- A. Bluetooth connectivity requires line of sight for connections.
- B. Interference from other devices is disrupting the connection.
- C. 15 feet (4.6 meters) is the maximum distance for power class 3 devices.
- D. The device is not properly paired for maximum distance.

Correct Answer: B

QUESTION 15

Joe, a user, has noticed that his corporate-owned device has been stolen. Which of the following actions should Joe take FIRST?

- A. Report the incident
- B. Revoke the device certificate
- C. Monitor device activity
- D. Capture logs
- Correct Answer: A

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