

# JK0-017<sup>Q&As</sup>

CompTIA E2C Project+ Certification Exam

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#### **QUESTION 1**

The project has an AC of \$5,000	. Which of the following wou	ld be used to determine the	e budget needed to d	complete the
project?				

- A. ETC
- B. PV
- C. BAC
- D. EAC

Correct Answer: A

#### **QUESTION 2**

A project manager is managing the delivery of a project awarded under a fixed-cost contract. The project cost was poorly planned and underestimated, but the projects overall scope and deadline cannot change. Failure to deliver the project is not an option. Which of the following will MOST likely be affected by these circumstances?

- A. Earned Value (EV)
- B. Quality
- C. Change management
- D. Resource leveling

Correct Answer: B

#### **QUESTION 3**

A project manager has an initial problem with a remote team members performance. Which of the following is the BEST form of communication to address this issue?

- A. Formal written communications
- B. Informal written communications
- C. Informal verbal communications
- D. Formal verbal communications

Correct Answer: C

#### **QUESTION 4**

Which of the following is the primary purpose of a project tollgate?

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- A. Review the tasks from the next phase of the project.
- B. Review changes to a project.
- C. Get acceptance to move the project to the next phase of work.
- D. Give a status update on a set of deliverables.

Correct Answer: C

#### **QUESTION 5**

When does stakeholder identification initially take place?

- A. When the organizational structure is determined
- B. Once the project charter document is created
- C. Once the project planning phase is entered
- D. When documenting the project objectives

Correct Answer: B

#### **QUESTION 6**

Which of the following would be the BEST tool to estimate activity time durations?

- A. Gantt chart
- B. CPM
- C. Estimating model
- D. PERT

Correct Answer: D

#### **QUESTION 7**

A project manager is concerned that certain aspects of a project may not meet the local regulations. Which of the following is the project manager concerned with?

- A. Standards compliance
- B. Phase gate approval
- C. Internal process compliance
- D. Company compliance

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Correct Answer: A

#### **QUESTION 8**

A project manager must initially address a performance issue with a project team member. Which of the following communication methods is BEST to use?

- A. Formal written communication
- B. Informal verbal communication
- C. Informal written communication
- D. Formal verbal communication

Correct Answer: B

#### **QUESTION 9**

A project manager is in a projectized organization managing a particular project. A department manager has repeatedly requested a change to the scope of the project which was previously denied. The project is currently behind schedule. Which of the following would be the BEST way to deal with the managers repeated request?

- A. Request the manager fill out a formal request for the change and file it with the project management office.
- B. Have a team member meet with the manager so the project can stay on schedule.
- C. Ask the project sponsor to respond to the department manager.
- D. Implement the change as requested by the manager and inform the project sponsor.

Correct Answer: C

#### **QUESTION 10**

Three of the team members are having a conflict with each other. Which of the following steps should the project manager take to minimize the conflict?

- A. Resolve the conflict by terminating the team members.
- B. Ignore the conflict and keep working on the project.
- C. Encourage the team members to resolve the conflict.
- D. Ask the project sponsor to resolve the conflict.

Correct Answer: C

#### **QUESTION 11**



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The project manager has been informed that the project team cannot procure any more materials until a new purchase order has been received. The project manager should record this information in which of the following documents?

- A. Risk response plan
- B. Communications plan
- C. Issues log
- D. Change control log

Correct Answer: C

#### **QUESTION 12**

In order to prepare a project charter, which of the following items are required for the pre-project setup?

- A. Assumptions, constraints, project deliverables, and all resources required for the project.
- B. Client name, client project manager, organization project manager, and a complete project budget.
- C. Direction from team members, development methodology, and staff requirements.
- D. Business need, assumptions, constraints, project deliverables, and staff requirements.

Correct Answer: D

#### **QUESTION 13**

Which of the following are characteristics of a projects critical path? (Select Two).

- A. The critical path is the longest duration.
- B. The critical path has the least amount of resources.
- C. The critical path is the shortest duration.
- D. The critical path has less than or equal to zero float time.
- E. The critical path has a greater than zero float time.

Correct Answer: AD

**QUESTION 14** 

Communication preferences, cultural differences, and language barriers are BEST described as which of the following?

- A. Special communication needs of project members
- B. Critical aspects of managing stakeholder expectations



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- C. Items within the risk management plan
- D. Reasons for premature project failure / abandonment

Correct Answer: A

#### **QUESTION 15**

Which of the following is a characteristic of a project charter?

- A. Issued by the project manager with support from the project sponsor.
- B. Links the project to the on-going work of the organization through a business plan.
- C. Formally recognizes the existence or establishment of the project.
- D. Provides low-level requirements for the project.

Correct Answer: C

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