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QUESTION 1

Two team members have concluded that documentation is not required due to the size of the current project. The project manager has encouraged them to align strictly within the process. Which of the following conflict resolution techniques has the project manager utilized?

A. Smoothing

B. Forcing

C. Compromising

D. Avoiding

Correct Answer: B

Reference: Kim Heldman, CompTIA Project+ Study Guide, 2nd Edition, Sybex, Indianapolis, 2017, p. 200

QUESTION 2

A project team has failed to deliver on changes the project manager outlined on a call two weeks ago. The project team members indicate they did not remember the contents on the call. Which of the following should the project manager do FIRST to improve the level of awareness of changes to the project schedule?

A. Define the communications plan.

B. Record the missed tasks on the issue log.

C. Provide meeting minutes after each call.

D. Complete a fishbone diagram.

Correct Answer: A

QUESTION 3

A change is being implemented on a project, and while in testing, it becomes clear that the change cannot be finalized due to the severe impact it would have on other critical systems. Which of the following should the team consult to determine which actions to take?

A. Incident response plan

B. Regression plan

C. Progress plan

D. Business continuity plan

Correct Answer: D

QUESTION 4

A project\\'s key stakeholders have requested significant changes that will affect the scope. To adjust the project scope, which of the following need to be changed? (Choose two.)

A. Cost performance parameter

B. Project schedule

C. KPI

D. Corrective action plan

E. WBS

Correct Answer: BE

Reference: Kim Heldman, CompTIA Project+ Study Guide, 2nd Edition, Sybex, Indianapolis, 2017, p. 133
https://books.google.co.za/books?id=evR0gPFBHJ4Candpg=PA128andlpg=PA128anddq=complete+a+project
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Ewi8uJXIj_DXAhUKuRQKHW3fDKAQ6AEIMTAC#v=onepageandq=complete%20a%20project%20sooner%
20-%20update% 20WBSandf=false

QUESTION 5

Which of the following is the primary purpose of an MOA or an MOU?

A. State expectations of all signatory parties to reduce potential misunderstandings.

B. Facilitate potential legal action and resulting remediation if one of the signatory parties violates any terms.

C. Enumerate a detailed code of conduct for all employees, contractors, and subcontractors participating in the program.

D. Provide transparency to competitors regarding all signatory parties.

Correct Answer: A

Reference: Kim Heldman, CompTIA Project+ Study Guide, 2nd Edition, Sybex, Indianapolis, 2017, p. 303

QUESTION 6

A project manager is creating the WBS.

In which of the following phases is the project?

A. Initiation

B. Planning

C. Execution

D. Closing

Correct Answer: B

Reference: Kim Heldman, CompTIA Project+ Study Guide, 2nd Edition, Sybex, Indianapolis, 2017, p. 139

QUESTION 7

A risk with a high probability and medium consequence to a project has been identified. In response, the project manager has purchased an insurance plan with the intent to provide additional funds if the risk is realized. There is no risk to the schedule or scope. Which of the following types of risk strategies is this an example of?

A. Accept risk

B. Transfer risk

C. Mitigate risk

D. Exploit risk

E. Avoid risk

Correct Answer: B

"Transfer: Moving the liability for the risk to a third party by purchasing insurance, performance bonds, and so on"

Excerpt From: Kim Heldman. "CompTIA Project+ Study Guide." iBooks.

QUESTION 8

Which of the following are the roles involved in a Scrum project?

A. Scrum master, development team, quality coach

B. Scrum master, business analyst, product owner

C. Scrum master, product owner, development team

D. Scrum master, project sponsor, business analyst

Correct Answer: C

QUESTION 9

A project team is not delivering their tasks in a timely manner. Additionally, tasks are being reworked because requirements continue to be identified as work packages are being delivered.

Which of the following are MOST likely missing from the project? (Choose two.)

A. Project charter

B. Organizational chart

C. Scope document

D. Status report

E. Business case

F. Project plan

Correct Answer: CF

QUESTION 10

Which of the following make up a company\\'s portfolio? (Choose two.)

A. People

B. Procedures

C. Projects

D. Processes

E. Profit

F. Programs

Correct Answer: CF

QUESTION 11

Which of the following techniques modifies the schedule based upon resource constraints?

A. Critical Chain Method

B. Critical Path Method

C. Arrow Diagramming Method

D. Precedence Diagramming Method

Correct Answer: A

QUESTION 12

Which of the following is the MOST appropriate communication method for a highly confidential message to a Multilanguage global project team?

A. Encrypted email

B. Face-to-face communication with a translator

C. Social media communication through a secure connection

D. Voice conferencing

Correct Answer: A

QUESTION 13

A vendor is unable to deliver an order by the specified date.

Which of the following should be the project manager\\'s NEXT steps? (Choose two.)

A. The project manager should notify the affected project team and, if necessary, adjust the schedule because the project could potentially encounter delays.

B. The project manager should notify the project sponsor to update the schedule in the documentation because the project could potentially encounter delays.

C. The project manager should adjust the schedule in the documentation and, if necessary, take steps to rush other areas of the schedule so the project will not encounter delays.

D. The project manager should update the project management plan in the documentation to reflect the reason for the possible delay in the project timeline.

E. The project manager should update the procurement plan and action items to reflect the possible delay in the project timeline.

Correct Answer: AD

QUESTION 14

Several team members report that meeting objectives are not being met.

Which of the following documents would a project manager create to make team meetings more effective? (Choose two.)

A. Create an SOW prior to each meeting and adhere to it.

B. Create a meeting agenda prior to each meeting and adhere to it.

C. Create a lessons learned list prior to each meeting and adhere to it.

D. Create a project charter prior to each meeting and adhere to it.

E. Create an action item list during the meeting and adhere to it.

F. Create a corrective action plan prior to each meeting and adhere to it.

G. Create a WBS prior to each meeting and adhere to it.

Correct Answer: BE

QUESTION 15

A change must be made to a project to comply with municipal code. The project manager updates the relevant shared project documents. The key stakeholders subsequently update the documents with new information. When the project deliverables are reinspected, they fail the inspection. Which of the following is the MOST likely reason for the failed inspection?

A. There were insufficient resources assigned to the task.

B. The prior document version was not reviewed.

C. Version control processes were not applied.

D. The CCB was not contacted.

Correct Answer: C

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