

# PK0-004<sup>Q&As</sup>

CompTIA Project +

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## QUESTION 1

A critical stakeholder has requested additional status updated beyond the schedule.

Which of the following factors MOST likely needs to be accounted for when communication with this stakeholder?

- A. Confidentiality
- B. Criticality
- C. Frequency
- D. Cultural differences

Correct Answer: C

Reference: Kim Heldman, CompTIA Project+ Study Guide, 2nd Edition, Sybex, Indianapolis, 2017, p. 265

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## QUESTION 2

A key team member found a new job and will be leaving in two weeks. Which of the following should the project manager do FIRST to minimize negative impacts to the project?

- A. Request a replacement from the project sponsor.
- B. Contact human resources to initiate the termination process.
- C. Involve the legal department for contract review.
- D. Inform executive management about attrition.

Correct Answer: A

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## QUESTION 3

A project facilitator is working within a large project team that includes 36 members representing different organizational groups. The current communications plan calls for full status updates to be emailed to the whole group twice per week. Which of the following factors should be considered FIRST when communicating with this group?

- A. Providing all parties with frequent updates keeps the team on the same page as the project moves forward.
- B. The large team may be dispersed over different time zones, preventing the team from receiving the status updates at the same time.
- C. The frequency, method, and level of detail provided should be different for each target audience.
- D. All team members receive the same level of detail, ensuring the accuracy of the status updates

Correct Answer: D

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## QUESTION 4

A project team is comprised of a mix of in-house and virtual team members.

When a complex announcement needs to go out to the entire project team, which of the following is the MOST effective way to communicate it?

- A. Composing a project team email with the details of the announcement is the best method. It gives the project manager the opportunity to explain but not be overcome with questions from the team.
- B. Using text messaging to make the announcement is the best method. It allows the project manager to reach the project team members wherever they are located.
- C. Sending a fax is the best method. It gives the project manager the opportunity to explain the announcement and come up with questions and answers the team may have.
- D. Hosting a web conference meeting is the best method. It gives the project manager the opportunity to explain the announcement and answer any questions from the team.

Correct Answer: D

Reference: Kim Heldman, CompTIA Project+ Study Guide, 2nd Edition, Sybex, Indianapolis, 2017, p. 260

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## QUESTION 5

A critical change has been implemented, which the project manager needs to communicate to the project team.

Which of the following would be the BEST method for communicating the change?

- A. Fax
- B. Social media
- C. Printed mailing
- D. Email
- E. Text message

Correct Answer: D

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## QUESTION 6

A project team has just implemented an approved change to a project. Which of the following should occur NEXT?

- A. Validate the change.

- B. Evaluate the impact of the change.
- C. Implement a regression plan.
- D. Update the issue log.

Correct Answer: B

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## QUESTION 7

Assuming an iterative approach, which of the following will be conducted at the end of each iteration?

- A. SCRUM retrospective
- B. Kickoff meeting
- C. Budget baseline
- D. Risk review

Correct Answer: A

Reference: Kim Heldman, CompTIA Project+ Study Guide, 2nd Edition, Sybex, Indianapolis, 2017, p. 306

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## QUESTION 8

Which of the following should be used to identify where slack is occurring in the project schedule and determine the critical path? (Choose two.)

- A. PERT chart
- B. Risk register
- C. Arrow diagram method
- D. RACI matrix
- E. Project charter
- F. Fishbone diagram

Correct Answer: AF

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## QUESTION 9

The PMO is coordinating a series of interrelated functions to achieve a specific business goal. These functions require non-unique operational processes. Which of the following is the PMO organizing?

- A. Network diagram
- B. Product backlog
- C. Program
- D. Portfolio

Correct Answer: B

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## QUESTION 10

A company has completed its annual strategic planning session. As a result, several related projects, which will achieve the company's technological improvement goals, are identified. Which of the following BEST describes these projects?

- A. Portfolio
- B. Program
- C. Deliverable
- D. Outcome

Correct Answer: B

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## QUESTION 11

A project team is in the process of risk planning. One of the team members identifies a weather-related risk, which may cause delivery delays.

Which of the following is the BEST risk response strategy?

- A. Exploit
- B. Enhance
- C. Mitigate
- D. Communicate

Correct Answer: C

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## QUESTION 12

A project manager is trying to ensure the quality of the design and reduce the number of potential defects. The project manager would like to use the fishbone diagram to perform this analysis.

This type of modeling relies on:

- A. Prioritizing the specific event.
- B. Variance in the process over time.
- C. Causes of a specific event.
- D. Determining the number of events.

Correct Answer: C

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## QUESTION 13

The anticipated funding level for an approved project was reduced. The sponsor has met with the project manager to identify several scope reductions. Which of the following is the NEXT step the project manager should take?

- A. Update the documentation.
- B. Implement the change.
- C. Close the project.
- D. Evaluate the impact.

Correct Answer: D

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## QUESTION 14

A project sponsor is not being updated on the project as expected. Instead of receiving information on a monthly basis, the project sponsor wants to see it biweekly and requests the use of a collaboration site instead of email. Which of the following actions should the project manager perform?

- A. Update the project status report and inform the project team.
- B. Update the project charter and inform the project sponsor.
- C. Update the project management plan and review it at the next status meeting.
- D. Update the project communication plan and distribute it to the stakeholders.

Correct Answer: D

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## QUESTION 15

A new project manager is assigned in the middle of a seven-month project. The project is behind schedule, and there is only historical weekly cost data available.

Which of the following best practices should the project manager perform to assess project costs?

- A. Review the SPI.
- B. Create a burndown chart.
- C. Ask the project sponsor for additional funding.
- D. Perform a cost benefit analysis.

Correct Answer: A

Reference: <https://www.pmi.org/learning/library/practical-calculation-schedule-variance-7028>

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