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QUESTION 1

A technician is having problems sending a notification from a server. The technician suspects the firewall may be blocking traffic. Which of the following clients can be used to confirm the technician's suspicions?

- A. traceroute
- B. sendmail
- C. nslookup
- D. telnet

Correct Answer: A

QUESTION 2

An ISP is currently drafting and compiling a Service Level Agreement that states there should only be 5.26 minutes of downtime per year, 25.9 seconds per month, and 6.05 seconds per week. Which of the following percentages should be used to meet these metrics?

- A. 99.9%
- B. 99.99%
- C. 99.999%
- D. 99.9999%

Correct Answer: C

QUESTION 3

A technician needs to replace a hot swap cooling fan in a server. The server resides at U26 of a 42U rack that is fully populated with servers. The technician is unable to remove the server from the rack without powering off the server first. Which of the following should have been installed at the time the server was installed in the rack?

- A. A UPS
- B. Cable management arms
- C. Server rail kits
- D. Management modules

Correct Answer: C

QUESTION 4

A systems administrator has created a guest VM on a hypervisor host. The guest VM would need to have a dynamic IP address assignment on the same subnet as the hypervisor. Which of the following network connectivity types should the administrator configure?

- A. Bridging
- B. NAT
- C. VLAN
- D. Spoofing

Correct Answer: A

QUESTION 5

A system technician is tasked with destroying several hard drives that contain PII. Which of the following would be the BEST method for disposing of the drives?

- A. Shred the hard drives.
- B. Complete a hard wipe.
- C. Perform a soft wipe.
- D. Delete the partition table.

Correct Answer: A

QUESTION 6

A systems administrator wishes to improve security in a datacenter. The administrator wants to be alerted whenever a hard drive is removed from the server room. Which of the following security measures would BEST accomplish this?

- A. RFID chips
- B. Security cameras
- C. Server and cabinet locks
- D. Mantrap
- E. Proximity reader

Correct Answer: A

QUESTION 7

Which of the following protocols is responsible for the resolution of IP addresses to MAC addresses?

- A. DHCP

- B. ARP
- C. DNS
- D. RARP

Correct Answer: B

QUESTION 8

Which of the following is the MINIMUM number of power supplies with which most blade servers normally come?

- A. One
- B. Two
- C. Three
- D. Four

Correct Answer: B

QUESTION 9

A technician created a job on a backup server to back up the new email server. After a few days, the technician notices the email server logs are not cleaning up after the backups are completed. Which of the following actions can the technician take to correct this issue?

- A. Delete the logs before the backups.
- B. Acquire an application programming interface for backup software.
- C. Back up the server to a network location.
- D. Stop email services, and then perform a backup.

Correct Answer: B

QUESTION 10

A technician needs to install an operating system patch on a virtual server. Which of the following backup types should the technician perform prior to the patch installation that will allow the server to be restored the FASTEST?

- A. Snapshot
- B. Incremental
- C. Differential
- D. Full

Correct Answer: A

QUESTION 11

In a Windows environment, a user is able to access the network folder and open items, but is not able to delete anything. Which of the following folder permissions does the user require?

- A. Execute
- B. Read
- C. Write
- D. Modify

Correct Answer: D

QUESTION 12

During a power outage, the battery on the server motherboard is used to:

- A. keep the NIC information
- B. power the server in case main power is disconnected
- C. power the RAM
- D. keep the CMOS information

Correct Answer: D

QUESTION 13

A technician is asked to troubleshoot a server that constantly reboots. There are no error messages displayed on the server. Which of the following should the technician check?

- A. Cooling failure
- B. Cable mismatch
- C. BIOS driver failure
- D. Port conflict

Correct Answer: A

QUESTION 14

Users report the system is running slow. The administrator walks into the server room and notices it is noisier than

usual. The fans in particular seem to be very loud. Which of the following should the administrator conclude from this observation?

- A. The system is detecting excessive dust
- B. There is a power surge occurring
- C. The server may be overheating
- D. The server has a RAID set in a failed state

Correct Answer: C

QUESTION 15

A security administrator is investigating strange network behavior on a single VLAN that is used only by vendors. Which of the following tools would BEST allow the administrator to look at network traffic and investigate specific packets?

- A. Port scanner
- B. Cipher
- C. Sniffer
- D. Checksum

Correct Answer: C

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